

Higher Transparency & Clarity – The NTSwincash Repair Manager Solution Automates and Optimises Cross-Branch Repairs Management

Wilhering, Austria – the requirements of retail chains and vendors with comprehensive product portfolio and branch network are well addressed by retail management solutions for cross-branch management and control of business processes. In particular this also includes efficient handling of warranty repairs since defective products can decisively impair the trust of your customers.

The European market leader in POS and retail management solutions, NTS New Technology Systems offers central, software-supported repair management to reliably and comprehensibly address the resulting repair or replacement processes – the NTSwincash repair management solution is easy to use and automates all transactions and documentation related to repairs handling.

“Smart repair management starts in the branch, serves central management and in addition to management control also provides interactive access to all decisive information about repair orders to the staff and customers” Günther Schrammel, the CEO of NTS New Technology Systems GmbH (www.ntswincash.com) describes the scope of NTSwincash repair manager. This innovative solution provides fast registration of repair transactions, management of replacement units, monitoring and repair status display and an overview of stock levels, customer data and cost estimates etc.

The results of automated evaluations and urgency analyses are provided to management in real-time. Device and flow statistics can also be generated with just a few clicks. “Our repair manager fosters customer trust through efficient handling of repair orders on one hand and highest possible transparency levels on the other, realised through the worldwide access to repairs status on the Internet,” Schrammel continues, underlining the innovative design of the NTSwincash solution.

More details are available at www.ntswincash.com

About New Technology Systems GmbH

Established in 1997 New Technology Systems GmbH specialises in development of POS and retail management software. With NTSwincash, the Austrian enterprise with head office in Wilhering has developed a comprehensive solution encompassing a wide spectrum of efficient features from an easy-to-use POS solution as a front-end for external ERP systems up to a comprehensive retail management system including control and management modules for distribution channels, promotions, goods movements and repair orders amongst others. NTS customers include leading enterprises such as mobilkom, **one** [Anm. **one** existiert seit **Sept 2008 NICHT mehr**], Telefonica/o2, Vodafone, T-Mobile, Swisscom, Orange, E-Plus and Medion.

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