

## A WINNING COMBINATION: SAP® ERP AND NTSwincash

### CLEAR ITEMS AND COLLECT PAYMENTS WITH EXTERNAL AGENCIES

The integration of the SAP® ERP application and NTSwincash software enables utilities and telecom companies to use external agencies to process customers' outstanding billing items. The SAP NetWeaver® technology platform supports a complete, flexible solution for managing payment functions online or offline.

Since utilities and telecom companies increasingly rely on external agencies to process their customers' bills, these agencies need access to customers' outstanding billing items. Agencies must process payment transactions immediately to clear open items. Until now, utilities and telecom companies have had to use cumbersome, time-consuming, and costly manual processes for generating, administering, and transferring data files.

The integration of the contracts accounts receivable and payable component of the SAP® ERP application

#### Supported Business Processes

- Processing open items and associated payments
- Managing payments, including cancellations
- Supporting closing and reconciliation
- Handling point-of-sale transactions with online and offline options

with NTSwincash point-of-sale (POS) software from NTS New Technology Systems GmbH (NTS) offers a comprehensive solution for utilities and telecom companies. The scalable and flexible

java-based solution helps companies and external agencies manage and clear open items, transmit payment information, and monitor and reconcile processed payments.

#### A POS Solution Based on Enterprise Service-Oriented Architecture

The joint development of this solution is the result of a long-term affiliation between SAP AG and NTS, an independent software vendor and SAP partner. The solution supports payment and associated administration processes and enables online and offline communication between external payment agencies and utilities and telecom companies.

The SAP NetWeaver® technology platform, based on enterprise service-oriented architecture (enterprise SOA), enables the integration of SAP ERP and NTSwincash and the use of powerful, flexible enterprise services. Enterprise services encapsulate business functionality and expose it as a reusable service. Complete encapsulation of individual enterprise services ensures cost-effective upgrades.

#### Manage the Payment Process with Flexibility and Integration

As a utility or telecom company, you can offer your customers the convenience of making payments at external agencies while streamlining payment processing with those agencies.

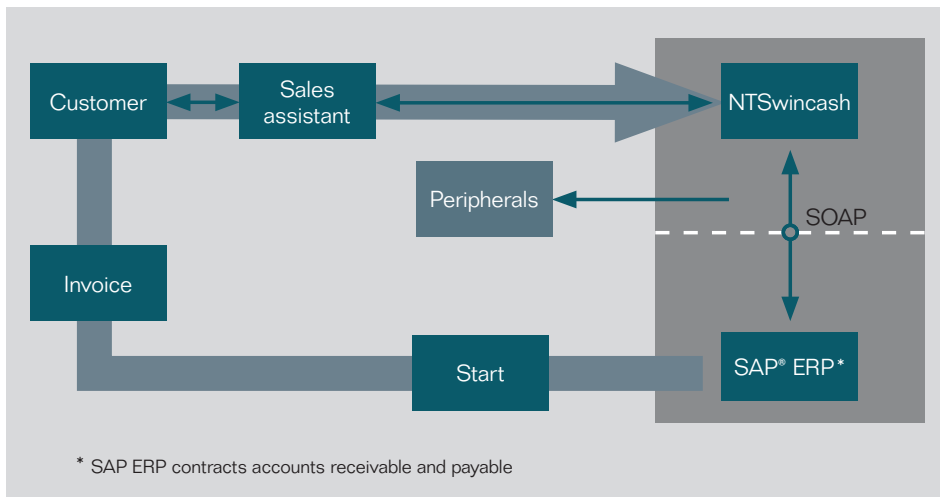


Figure 1: Seamless Integration Supporting Customers and External Payment Agencies

Because external agencies have online access to all necessary customer data, outstanding billing items can be cleared immediately. The ability to execute payment processes online as well as offline provides greater flexibility and improved error handling.

### Business Benefits

- Enhance customer service with payment options
- Improve cash flow by clearing outstanding items immediately
- React quickly to changing business needs
- Protect IT investments with reusable enterprise services

Additionally, the solution includes enterprise services that support cancellation and day-end processing functions. With the capacity to include, modify, and enhance enterprise services, you can react rapidly to changing business requirements without significantly affecting existing functions. The reuse of standardized software helps protect your IT investment and minimizes the effects of future development on your IT landscape.

### For More Information

Detailed information about the enterprise services bundle "External Cash Desk" is available from the SAP Developer Network site at <https://wiki.sdn.sap.com/wiki/display/ESpackages/External+Cash+Desk> (registration may be required). To learn more about NTSwincash software, go to the partner's Web site at [www.ntswwincash.com](http://www.ntswwincash.com) or contact [sales@ntswwincash.com](mailto:sales@ntswwincash.com).

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